



# TAA Summer Conference Agenda 2016

**Monday, June 20, 2016**

<p><b>8:00am – 12:00pm</b></p>	<p><b>NAPT 201: Business Writing</b> Instructor: Shannon Weber Room: Fremont</p> <p>A four-hour “hands-on” writing skills workshop, focused on practical tips to help you write clearly and professionally. Learn how to present yourself as a professional in writing to parents, supervisors, staff, and school boards.</p>	<p><b>NAPT 302: Budget Development</b> Instructor: Jeff Walker Room: Doyle / Rees</p> <p>A four-hour introduction to school district transportation budgeting, including understanding the budget cycle, short and long-range planning and enrollment projections for budgeting purposes.</p>
<p><b>12:00pm – 1:00pm</b></p>	<p><b>Lunch (On Your Own)</b></p>	
<p><b>1:00pm – 5:00pm</b></p>	<p><b>NAPT 208: Parent, Administrator, Board, and Public Outreach</b> Instructor: Shannon Weber Room: Fremont</p> <p>This four-hour class gives tips on working with the media, school staff, community groups and parents to promote understanding of student transportation issues and needs. Learn how to identify problems and develop appropriate messaging using both time-tested and innovative mediums. This is a valuable course for transportation managers who want to strengthen community relations.</p>	<p><b>NAPT 702: Personal Skills for Managers</b> Instructor: Jeff Walker Room: Doyle / Rees</p> <p>A four-hour workshop designed to give a manager or an individual working towards a management position the personal skills necessary to be successful in a leadership position. Professional demeanor, email and phone etiquette will be discussed as well as the importance of setting a positive tone and handling negative or difficult people. Learn how to handle conflict successfully. Time management and personal work habits that will improve manager’s efficiency and effectiveness will be outlined.</p>
<p><b>3:00pm - 6:00pm</b></p>	<p>Registration in Lobby of High Country Conference Center</p>	
<p><b>6:00pm – 7:00pm</b></p>	<p>Dinner &amp; Reception in Humphreys Room</p>	
<p><b>7:30pm – 9:00pm</b></p>	<p>“Corn Hole Tournament” &amp; Social Hour in Agassiz / Fremont Grab a partner and get ready for a corny good time at the first TAA Corn Hole Tournament!</p>	

## Tuesday, June 21, 2016

<b>7:00am – 7:45am</b>	Registration in Lobby of High Country Conference Center			
<b>7:45am – 8:30am</b>	Continental Breakfast in Humphreys Room			
<b>8:30am – 10:00am</b>	<b>Keynote Address: Surviving the Active Killer: Lockdown, Evacuation, and Survival Tactics (L.E.A.S.T.)</b> <b>Jesus Villahermosa</b> Humphreys Room			
<b>10:15am – 11:00am</b>	<u>Let's Talk: Training</u> Tommy Sims Room: HCCC Fremont	<u>Let's Talk: Vendors</u> Jay Morris Room: HCCC Agassiz	<u>Let's Talk: Administrators</u> Jeff Walker Room: HCCC Doyle / Rees	<u>Let's Talk: Mechanics</u> Chris Stevens Room: Drury O'Leary
<b>11:15am – 12:00pm</b>	<u>Expect the Best in Student Management</u> Kathy Roadlander Room: HCCC Fremont	<u>Wheelchair Securement: What Not to Do</u> Trisha Nolen Room: Agassiz	<u>School Finance Transportation Reports</u> James Heck Room: HCCC Doyle / Rees	<u>Inattentive Blindness: Can You See Me Now?</u> Shanna Bailey Room: Drury O'Leary
<b>12:00pm – 12:45pm</b>	Lunch in Humphreys Room Nominations for Region Reps for Regions 1, 3, 4, 5, & 6 and Vice-President positions			
<b>12:45pm – 2:15pm</b>	<u>Positive Behavior Management</u> Dr. Michael Redivo Room: HCCC Fremont	<u>Some People Earn the Right to Leave</u> Paul Potts Room: HCCC Agassiz	<u>Defensible Use of Force on the Bus</u> Jesus Villahermosa Room: HCCC Doyle / Rees	<u>Preventative Bus Maintenance</u> Trace Tolby Room: Drury O'Leary
<b>2:30pm – 4:00pm</b>	<u>Third Party Examiners</u> Pedro Banderas & Nick Grabowski Room: HCCC Fremont	<u>Some People Earn the Right to Leave</u> Paul Potts Room: HCCC Agassiz	<u>Defensible Use of Force on the Bus</u> Jesus Villahermosa Room: HCCC Doyle / Rees	<u>Arizona State Retirement</u> Rose Busse Room: Drury O'Leary
<b>4:30pm – 6:00pm</b>	Pete Perkins Memorial Volleyball Tournament – First Round (NAU)			
<b>6:30pm – 7:30pm</b>	Dinner in Humphreys Room			
<b>7:30pm</b>	Buses Load for a Night on the Town... Buses will load between The Drury Inn & Suites and High Country Conference Center to depart at 7:45pm			
<b>8:00pm – 11:00pm</b>	Bowling at Starlite Bowling Alley & Karaoke at Museum Club Shuttle buses will depart Starlite Bowling Alley/Museum Club to return to the Drury Inn & Suites at 9:00pm, 10:00pm & 11:00pm			

## Wednesday, June 22, 2016

<b>7:00am – 7:45am</b>	Registration in Lobby of High Country Conference Center			
<b>7:30am – 8:00am</b>	Continental Breakfast in Humphreys Room			
<b>8:00am – 9:00am</b>	<b>Keynote Address: Lead From the Front</b> <b>Paul Potts</b> Humphrey's Room			
<b>9:15am – 10:15am</b>	<u>NTSB Incident Investigation:</u> Canasauga, TN Shanna Bailey Room: HCCC Rees	<u>A Unique Look Inside the Life of A Special Needs Family</u> Danielle Danielak Room: HCCC Agassiz	<u>Technology in School Buses</u> Malinda Sandu Room: 1899 Grandview	<u>Emissions &amp; DEF</u> Trace Tolby Room: Drury O'Leary
<b>10:30am – 12:30pm</b>	<u>Bus Showcase &amp; Trust Simulation</u> Courtesy of Auto Safety House, Canyon State Bus Sales, RWC, and The Trust Outdoors between the HCCC and Drury Inn & Suites			
<b>12:30 pm – 1:30 pm</b>	Grab 'n' Go Lunch Seating is available in Potter's Square behind the 1899			
<b>1:30pm – 3:30pm</b>	<b>Vendor Show</b> <b>Humphrey's Room</b> Don't forget to cast your ballot for Region Reps for Regions 1, 3, 4, 5, & 6 and Vice-President positions Bring your business cards for prize drawings from our vendors			
<b>4:30pm – 6:00pm</b>	Pete Perkins Memorial Volleyball Tournament – Final Round (NAU)			
<b>6:30 pm – 10:00 pm</b>	Dinner in Humphrey's Room Yeeehaw! It's Country Night! Bring your boots, jeans, and cowboy hats! It's time for some Boot Scootin' Boogie, bull riding, and live music provided by Rodney Wayne Band.			

## Thursday, June 23, 2016

<b>8:00am – 9:00am</b>	Continental Breakfast in Humphreys Room			
<b>9:00am – 10:00am</b>	<b>Keynote Address: Are You Managing Leaders or Leading Managers?</b> <b>Alex Robinson</b> Humphrey's Room			
<b>10:00am – 11:30am</b>	<b>Talking to the Experts</b> Humphreys Room DPS Representatives, Arizona Department of Public Safety Thomas Opalka, Arizona Department of Transportation			
<b>11:30am – 12:00pm</b>	<b>Closing Ceremonies</b>			

## Key Note Speaker Information



### Jesus Villahermosa

#### *Surviving the Active Killer:*

#### *Lockdown, Evacuation, and Survival Tactics*

Jesus was on the Pierce County Sheriff's S.W.A.T. Team from 1983 to 2013 where he served as the point man on the entry team until 2013 when he left the Team. His numerous certifications include being the first certified Master Defensive Tactics Instructor for law enforcement personnel in the state of Washington and serving as a Firearm's Instructor and an Active Shooter Instructor. Jesus has extensive anti-terrorism training and as a S.W.A.T. Team member he has responded to numerous life and death situations including Active Killers. Jesus also served as the Director of Campus Safety at Pacific Lutheran University in a contract partnership where he worked all security aspects related to staff and student safety at the University.

### Paul Potts

#### *Lead From the Front*

Paul began his transportation career as a school bus driver for Tempe Elementary Schools District while finishing his degree at Arizona State University in the fall of 1988. Upon earning his Bachelor of Science in Finance in August of 1991, he discovered that business opportunities in his field were limited due to the recession. He began looking at management opportunities in transportation and took his first Director Position with Show Low Unified School District in July 1992. He began his tenure with Casa Grande Elementary School District in November of 1995 and retired from the district on June 30, 2015. He has been involved with TAA since 1996 in many areas. Paul has enjoyed the fellowship and friendship of many since that time and expects to spend many more years with TAA.



### Alexandra Robinson

#### *Are You Managing Leaders or Leading Managers?*

Alexandra Robinson began her work with students with disabilities as a counselor and teacher of students with severe Autism over 30 years ago. In addition to serving as an expert witness nationally, her presentations on strategic planning, leadership, logistics and organizational behavior have helped guide transportation professionals in the US, Canada, Asia and the Middle East.

Alex is the Executive Director for the Office of Pupil Transportation for the New York City Department of Education, the largest school district in the country and is the immediate Past President for the National Association for Pupil Transportation (NAPT). Alex holds a Master's Degree in Educational Administration and Special Education; is a Certified Director of Pupil Transportation and is a NHTSA Certified Child Passenger Safety Technician. Alex is fluent in French, Spanish and proficient in Russian, and is the proud mother of 20-year-old Rebecca.

# TAA FIELD TRIP BEARIZONA & LUNCH IN WILLIAMS



**Monday, June 20, 2016**

(Group Rate)

Adults: \$15.00 + tax = \$16.56

Children (4-12): \$5.00 + tax = \$5.52

Leaving the Drury at 9:30 a.m. and returning by  
4:00 p.m.

**(A Special Thank You to ASH, they will be providing the bus  
ride for our trip)**

Lunch in Williams at the Wild West Junction  
Restaurant


**Dutch treat (everyone pays for their own)**

**Please call now and reserve your spot on the  
bus.**

**Call or email Cathy Erwin @ 602-381-6055**

**[cerwin@creightonschools.org](mailto:cerwin@creightonschools.org)**

## Course and Speaker Information

<p>“Let’s Talk” Series Facilitators</p> <ul style="list-style-type: none"> <li>Administrators: Jeff Walker Lynx Transportation Solutions</li> <li>Mechanics, Chris Stevens Chandler Unified School District</li> <li>Training, Tommy Sims Litchfield Elementary School District</li> <li>Vendors, Jay Morris Gilbert Public Schools</li> </ul>	<p>Speaker: <b>Danielle Danielak</b> Course: <b><u>A Unique Look Inside the Life of a Special Needs Family</u></b> Welcome to my world! This class will examine a closer look at the Autism spectrum disorder, sensitivity training for student transportation staff, and how you can build and maintain relationships with school staff. It will open many doors that you may not know exist and will give you a better understanding of students (and their families) that you help transport each day.</p>	<h3 style="text-align: center;">2016 TAA Board Members</h3> <p style="text-align: center;"><u>Executive Committee</u></p> <p>Hilma Gustafson, President Glendale Union High School District</p> <p>Jason Nelson, President-Elect Kyrene Elementary School District</p> <p>Jeff Walker, Past-President Lynx Transportation Solutions</p> <p>Vacant, Vice-President</p> <p>Shannon Weber, Secretary J.O. Combs Unified School District</p> <p>Tommy Sims, Treasurer Litchfield Elementary School District</p> <p style="text-align: center;"><u>Region Representatives</u></p> <p>Steven Poorman, Region 1 Kayenta Unified School District</p> <p>Jenn Senff, Region 2 Blue Ridge Unified School District</p> <p>Mike Ajeman, Region 3 Thatcher Unified School District</p> <p>Paul Padilla, Region 4 Vail Unified School District</p> <p>Sal Morales, Region 5 Chicanos Por La Causa Head Start</p> <p>Cathy Erwin, Region 6 Creighton Elementary School District</p> <p style="text-align: center;"><u>Appointees</u></p> <p>Sandy Brown, Vendor Liaison Chandler Unified School District</p> <p>Josh Crosby, Vendor Liaison Chandler Unified School District</p> <p>Jay Morris, Vendor Liaison &amp; Website Editor Gilbert Public Schools</p> <p>Del Anderson, Vendor Representative Auto Safety House</p> <p>Alyson Hanna, Historian Madison Elementary School District</p> <p>Antonio Mlynek, Legislative Liaison First Student, Phoenix</p>
<p>Speaker: <b>Paul Potts</b> Course: <b><u>Some People Earn the Right to Leave</u></b> This course will cover how to deal with employees who are no longer valuable to the district, but to do so with dignity and professionalism.</p> <p><i>Paul began his transportation career as a school bus driver for Tempe Elementary Schools District while finishing his degree at Arizona State University in the fall of 1988. Upon earning his Bachelor of Science in Finance in August of 1991, he discovered that business opportunities in his field were limited due to the recession. He began looking at management opportunities in transportation and took his first Director Position with Show Low Unified School District in July 1992. He began his tenure with Casa Grande Elementary School District in November of 1995 and will retire from the district on June 30, 2015. He has been involved with TAA since 1996 in many areas. Paul has enjoyed the fellowship and friendship of many since that time and expects to spend many more years with TAA.</i></p> <p>Email: azstillc@gmail.com</p>	<p><i>Danielle has been serving the student transportation industry for 17 years. She started as a bus assistant, then became a bus driver, trainer, dispatcher, and has had the privilege of working for the past seven years at Agua Fria Union High School District where she currently serves as Transportation Director. As much as she loves her job and working with special needs students, her greatest accomplishment is being the parent of a 14 year old with special needs.</i></p> <p>Email: ddaniela@aguafria.org</p>	
<p>Speaker: <b>Glenn Skipper</b> Course: <b><u>A/C Troubleshooting</u></b> This course will cover trouble shooting with pressure gauges ,trouble shooting electric schematics, preventive maintenance</p> <p>Glenn is currently with MCC and has over 24 years in mobile A/C, he started with Carrier in 1992</p>	<p>Speaker: <b>Trisha Nolen</b> Course: <b><u>Wheelchair Securement Safety Regulations</u></b> This course will cover proper wheelchair securement and demonstrate the proper wheelchair securement as well as what not to do when securing a wheelchair.</p> <p><i>As the Southern Regional Manager for Q'Straint and Sure-Lok, Trisha Nolen represents both product lines for all School Bus and Paratransit applications. She conducts training programs both on-site and at conferences at the local, state and national level. She has been invited by numerous agencies throughout the country to speak on safe and effective wheelchair securement practices and regulatory issues.</i></p> <p>Email: tnolen@qstraint.com</p> <div style="text-align: center;">  <p>Thinking Beyond Safety.</p> </div>	



Speakers: **Dr. Michael Redivo, Sam Wright, & Ryan Klein**

Course: **Productive Conflict: Positive Behavior Management Model**

This workshop will present key concepts of the Productive Conflict: Positive Behavior Management Model. Participants will learn specific positive behavior management strategies to use with defiant and uncooperative students along with a framework to make such interventions work day in and day out. Presenters will review common behavior issues on transportation and specific ways to redirect and engage defiant students positively. Consistent implementation of this model reduces liability issues while increasing job satisfaction among drivers and aides.

*Dr. Michael Redivo is a licensed psychologist, specializing in working with students with severe behavioral problems. He serves as Executive Director of Desert Heights Academy, a private day school serving a broad spectrum of special education students. He is the author of the Productive Conflict model and he routinely conducts training for transportation departments and school systems throughout the State.*

*Samuel Wright, M.Ed. is a certified special education teacher and administrator with many years of experience in effectively working with students who have significant behavioral problems. He is the Executive Director of Desert Breeze Transportation, a company providing safe transportation for students throughout the Phoenix area. Under his leadership, Desert Breeze Transportation has grown to serve over 20 districts in Phoenix and still growing – this is attributed to timely, professional, and safe transportation services day in and day out.*

*Ryan Klein, the Transportation Supervisor of Desert Breeze Transportation, brings several years of classroom and administrative experience to effectively oversee and manage the day to day operations of this growing company. In addition to his supervisory responsibilities, he is also a certified Crisis Prevention Institute (CPI) trainer.*

Email: [mredivo@desert-heights.com](mailto:mredivo@desert-heights.com)

Speaker: **Shanna Bailey**

Course: **Innattentioanl Blindness – Can You See Me Now?**

Have you ever looked right at something and failed to see it? If so, you were most likely experiencing inattentional blindness. Inattentional blindness effects all drivers but school bus drivers are particularly at risk. In this presentation we will explore what inattentional is, who is most at risk and what can be done to minimize the impact of looking but not seeing.

Course: **NTSB: Incident Investigation: Conasauga, TN**

This presentation will offer details revealed during the NTSB'S investigation of a school bus- freight train collision. Who was at fault? What did we learn from this incident? Does or should this incident impact how we operate on a daily basis? We will discuss these points and more.

*Shanna Bailey is the loss control consultant for Ashton Tiffany, LLC and Arizona School Risk Retention Trust (The Trust). She specializes in driver training and evaluating school district bus driver training programs. She is certified by the Arizona Department of Transportation as a classroom instructor and is experienced in transportation logistics. Shanna has been a school bus driver since 1999, a school bus driver trainer since 2000, and has been a commercial driver since 1996. Shanna and her husband, Patrick, live in rural southwestern Arizona where they raise their three daughters; Adrianna-age 19, Johanna-age 6, and Paige-age 6.*

Email: [sbailey@the-trust.org](mailto:sbailey@the-trust.org)

**The Trust**  
in partnership with the Alliance and SCIP

Speaker: **Trace Tolby**

Course: **Emissions & DEF**

100 buses idling today, puts out the same emissions as 1 bus in 1994. Since the EPA has been regulating our engines exhaust through the years it's gotten tougher and tougher... But also cleaner and cleaner. The class we will discuss the regeneration process, why emissions effects our coolant, how DEF works, and why we are using it.

*Trace is currently the Corporate Trainer for Auto Safety House. With over 8 years in the school bus business, Trace was the Western Region Trainer of the year with Thomas Built Bus for 2013, teaching 70+ classes to over 800 drivers and techs in 2013. In 2014 he was awarded the "North American Trainer of Year" by Thomas Built Buses. Trace has spent years with medium and heavy duty equipment and Blue Bird buses, before joining the ASH team with Thomas Built Buses. Trace & Auto Safety House provide on-site driver and tech training to school districts throughout the state, covering driver safety, special needs transportation, dashboard awareness, emissions, coolant, diagnostics, and many more topics.*



Email: [ttolby@autosafetyhouse.com](mailto:ttolby@autosafetyhouse.com)

Speaker: **James Heck**

Course: **School Finance Transportation Reports**

Step by step instructions on how to submit the required annual Transportation Route Report (TRAN 55-1) and the Vehicle Inventory Report (TRAN 03-1) via Common Logon. We will outline and define key transportation terms and briefly review the transportation process and its connection to the APOR 55-1.

*James Heck has been an Account Analyst for the School Finance Unit of the Department of Education for 4 ½ years. Over that time Jim has been able to help many LEA's in the areas of Transportation, School District Employee Report, Student Data, and many others.*

Email: [james.heck@azed.gov](mailto:james.heck@azed.gov)

**Speaker: Kathy Roadlander**  
**Course: Expect the Best in Student Management**

Think about your worst day... What caused it and how did you handle it? Now think about how others perceived your actions.

This course teaches you to deal with the hardest of students, co-workers, team members, and people in general. We are wired to find the negative in everything we do so learn how to find the positive in the situation. If you finish your route exhausted from reminding that boy to be good maybe you need to remind others of the great job that they're doing. Learn how this program changes inner city schools where students speak to their drivers politely instead of cussing them out. Learn what it took to turn these students around; you'll be amazed!

*Kathy has been in transportation since 1978 and has driven in Missouri and Arizona. She LOVES student transportation and it is a way of life, not just a job. She specialized in Special Needs transportation for many years prior to becoming a Director. She currently works for EdKey Inc.*

*Kathy and her husband have been married for 32 years. They have 5 children and recently adopted their 6<sup>th</sup>.*

Email: kroadlander@edkey.org

**Speaker: Malinda Sandhu**  
**Course: Cameras, Policies, & Integrated Solutions**

This course will cover all you need to know about cameras, working with your IT department, archiving videos, creating policies and procedures, as well as an overview of the integrated solutions available in camera technology today.

*Malinda is currently a sales representative with Seon.*

Email: malinda.sandhu@seon.com



**Speaker: Rose Busse**  
**Course: Route 3: Destination in Sight**

This course provides information for members who are planning to retire within the next three years. You'll learn more about your pension benefit, how it's figured, annuity options, if you can afford to retire, and more.

*Rose Busse is a Senior Benefits Advisor with the Arizona State Retirement System, Member Services Division, Member Education Team. Rose educates members on their Arizona State Retirement System Benefits and the retirement process via live-group meetings, webinars, and Remote Online Counseling Sessions.*

Email: roseb@azasrs.gov

# Thank you for attending the Transportation Administrators of Arizona 2016 Summer Conference



**Speakers: Nick Grabowski & Pedro Banderas**  
**Course: Third Party Examiners**

This course will focus on the skills testing as outlines in the Commercial Driver License applicant manual. A vehicle inspection will be conducted by a State Examiner on a bus provided by TAA. After the inspection, a review of the basic control test and road test will be discussed. Later the group will be divided between the certified CDL examiners and others to answer any questions regarding the testing sections of the applicant manual.

*Pedro Banderas has been employed by the State of Arizona for 9 years; he joined MVD as a Customer Service Representative with MVD. In 2011 he transferred to the CDL unit as an examiner where he learned how to operate both a Class A and B vehicles with passengers and school bus endorsements. In 2013 he transferred to Administrative Services as the CDL third party Program Compliance Auditor. As the Auditor he was tasked with ensuring both State and third party CDL examiners were in compliance with both Federal and State testing policies and procedures. In 2014 he was promoted to the Central Region CDL Coordinator. He oversees the Goodyear and Southeast Mesa CDL offices. As the Coordinator he is also tasked with reviewing new FMCSA regulations and revising changes to MVD policies and procedures.*

*Nick Grabowski began 38 years ago as an MVD enforcement officer. While as an officer he had the pleasure of meeting with several school bus drivers and mechanics while performing school bus safety inspections. In 1992 he transferred to the new CDL unit as an examiner in Phoenix. There and later at the new CDL office in Goodyear he learned what issues a driver faces in their job as well as how to drive an 18-wheeler and a school bus. He later moved to the "Special Projects" unit addressing issues, concerns, and training new examiners as well as upgrading the CDL process, computer issues, and federal compliance.*

*Since 2012 he is the CDL Examiner Unit supervisor*

# Conference Information

	Breakfast	Lunch	Dinner
Monday			<b>Italian Sampler in Humphreys Room</b> Antipasto platter, all natural tomato and mozzarella salad, Caesar salad, traditional bolognese lasagna, chicken Marsala, cheese stuffed tortellini with marinara sauce, organic zucchini and yellow squash served with garlic bread sticks and classic tiramisu.
Tuesday	<b>Ponderosa Breakfast Buffet in Humphreys Room</b> Scrambled eggs, bacon, sausage, breakfast potatoes, baked biscuits and country gravy, assorted muffins and bagels with cream cheese, fresh fruit and berries, assorted cold cereals	<b>Baked Potato Bar in Humphreys Room</b> House-made chili and fresh baked potatoes with all your favorite fixings including: sour cream, fresh bacon bits, shredded cheese, jalapenos, scallions, salsa fresca, French-style fried onions, butter and black olives.	<b>Dinner Buffet in Humphreys Room</b> Build your own chicken or beef fajitas with all the fixings, enchilada casserole, cilantro chicken salad, black bean and roasted corn salad, refried beans, Spanish rice, tortilla chips with guacamole and salsa fresca, and fresh garden greens with assorted dressings
Wednesday		<b>Grab n Go Lunch</b> Choose from a Humphrey's Hoagie, Grilled Vegetable, or Turkey Club. All choices include fresh fruit, bag of chips, pasta salad, and cheese cake. Seating will be available in Potter's Square behind the 1899	<b>Old West BBQ in Humphreys Room</b> Fresh garden greens with assorted dressings, red bliss potato salad, locally grown fruit, mouthwatering barbecue chicken, and grilled petit-bistro steak accompanied with regionally imported corn on the cob, Old West ranch-style baked beans, classic apple cobbler and enticing jalapeno cornbread.
Thursday			

